

## Carnaval International Ltd - Returns Form

To return item(s) please self certify your legal right to return and then provide the requested information about your order and return. **Please do not add any personal information to this form.**

**Self Certification** (*To be entitled to a refund, all three below must be checked*):

(1) The sales contract was cancelled within 14 days of order delivery (e.g. by email)	<input type="checkbox"/>
(2) The return will be received by Carnaval International Ltd within 14 days of sales contract cancellation	<input type="checkbox"/>
(3) Items to be refunded will be returned in their original condition (e.g. No smells of perfume or smoke; no makeup marks; tags and packaging still in place and no damage)	<input type="checkbox"/>

If you were able to self certify your return by ticking all three boxes above, then please provide all details below to enable us to securely process your return and refund. **If you were unable to tick all three boxes above, then you are not legally entitled to a refund so please do not return your item(s) to us.**

**Refund Details (\* - Mandatory Fields – we cannot process your refund without these):**

<b>Order Number*:</b> (Essential to the return – find on packing slips and in automated emails)	
Item(s) Ordered:	
Item(s) Returning:	
<b>Full Refund Claimed*:</b> (Please provide full details on the amount claimed)	

**Reason(s) for Returning:**

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**Any Further Comments:**

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**Please return your item(s) along and this completed form only (please retain packing slips for your own records) to:**

Carnaval International Ltd Returns  
Rosewood Offices, Rosewood Stud  
Freckenham Road, Chippenham  
Cambridgeshire  
CB7 5QH